



**Intelligent Business Solutions**

**1590 Westbrook Plaza Dr.**

**Suite 101**

**Winston-Salem, NC 27103**

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Internet Connection

- Preferable Cable/DSL broadband connection or higher. A 56.6k dial-up connection to the Internet at minimum. On-line services (ie. AOL & CompuServe) excluded.

Citrix and Screwdriver ICA Client

- Must install Citrix ICA Client 10.2 (or higher) and Screwdrivers Client v4.2.01 for ICA Client (or higher) on the PC(s) that will access eCAOS
- The combined Citrix/Screwdriver installer can be found on our eCAOS Login page at <https://secure.ecaos.com>

Customer Hardware and Software

(PC)

1. 1 GHz 32-bit (x86) or 64-bit (x64) processor.
2. 512 MB of system memory
3. 15 MB free disk space to install client software.
4. Windows XP, Vista, 2003
5. MS Internet Explorer 6 or higher.
6. 1024 X 768 screen resolution with 256 colors or higher.

(MAC)

1. Intel, PowerPC G5, or PowerPC G4 (867MHz or faster) processor
2. 512MB of memory
3. 15 MB free disk space to install client software.
4. Mac OS X
5. MS Internet Explorer 6 or higher.
6. 1024 X 768 screen resolutions with 256 colors or higher.